Arming and Disarming from the Remote Keypad

A remote keypad is included with every new alarm installation and additional keypads can be added at any time afterwards by calling your local AlarmForce office.

The remote keypad has three special keys for arming and disarming. Depending on your model type these keys may differ:

To arm the ALARMVOICE system in AWAY MODE:

1. Enter your four digit arming/disarming code.
2. Press the AWAY key or lock icon. The system will respond with the voice prompt “Armed” followed by the exit beeps.

To arm the ALARMVOICE system in HOME MODE

1. Enter your four digit arming/disarming code.
2. Press the HOME key or house icon. The system will respond with the voice prompt “Armed”

To disarm the system in AWAY MODE or HOME MODE

1. Enter your four digit arming/disarming code.
2. Press the OFF key or unlock icon. The system will respond with the voice prompt “Disarmed”.

Press the status button A or S on the keypad to hear a voice prompt indicating the status of your system.

In the Event of an Emergency

Setting off an EMERGENCY alarm will establish two-way voice contact with Central Station Operators. No siren will sound. An Emergency signal will be sent even if the system is disarmed.
1. Press and hold down the [EMERGENCY] or [+ symbol on the remote keypad for 5 seconds.

In each case the ALARMVOICE system will respond with a short beep. Soon after the Central Station operator will talk to you through the two-way voice communicator. Describe the nature of the emergency and the appropriate help will be immediately dispatched.

**Setting Off the System By Mistake**

If you inadvertently set off your alarm system by passing in front of the motion detector or by opening a door when the system is armed, the siren will sound. At this point do not attempt to disarm the system. Within a short time the Central Station operator will make contact by two-way voice. Stay calm. Give your personal ID# to the operator and the dispatch will be cancelled.

Remember to disarm your system after voice communication with the Central Monitoring Station has ended or the system will rearm itself.

**Five Steps to Testing Your System**

1. Telephone the Central Monitoring Station to advise that you will be testing your system.
2. Make sure your system is disarmed.
3. Lift the receiver of any touchtone phone then enter your four digit arming/disarming code followed by the [*] key then the number eight [8].

For example: if your arming code is 1-2-3-4, to test your system press

1 2 3 4 * 8

4. Listen for the voice prompt “Test mode”. This tells you that the system is now in TEST mode and will not send an alarm signal to the Central Monitoring Station.

Test mode will automatically turn off after 10 minutes or if the unit is disarmed by keypad or telephone.
One by one, activate each sensor that is part of your system.

<table>
<thead>
<tr>
<th>Sensor Type</th>
<th>Activation Method</th>
</tr>
</thead>
<tbody>
<tr>
<td>door/window transmitters</td>
<td>open the door or window</td>
</tr>
<tr>
<td>Motion detector</td>
<td>press the motion detector test button located just below the lens</td>
</tr>
<tr>
<td>Remote entry keypad</td>
<td>Hold down the emergency button for 5 seconds</td>
</tr>
</tbody>
</table>

With each test activation the ALARMVOICE control unit will announce the channel number of the transmitter confirming proper operation of the transmitter being tested.

5. While still in test mode, enter your 4 digit arming code followed by **. The unit will beep once and send a signal to the Central Monitoring Station to ensure proper communications settings. Once communications have been established, the system will go back to TEST mode.

If you don’t hear the channel number when you are testing, the battery in the sensor is low and needs to be changed.

Your system testing is now complete. To exit test mode please disarm your system using your keypad. You will hear the voice prompt “Disarmed” indicating the system is no longer in TEST mode.

**Replacing Sensor Batteries**

Sensor batteries must be replaced every 12 months or sooner if so indicated by testing. It is good practice to replace all sensor batteries at the same time.

To prevent an alarm signal make sure the system is in TEST mode before replacing the batteries in any sensor.
Door/window Transmitter

Pry open transmitter to access batteries.

BATTERY RETAINING SCREW
TWO TYPE 2032 BATTERIES
SLIDE "T" END OF CLAMP THROUGH SLOT

Remote Entry Keypad (DXS-10AF)

From top of case twist screwdriver between case halves until it pops open.

Connect battery to clip.

Remote Entry Keypad (KP-7)

1. Remove the cover by loosening the screw at the bottom.
2. Replace the 3 "AAA" batteries within.
3. Replace the cover and tighten the screw.
Wireless Motion Detector

CONNECT 9-VOLT ALKALINE BATTERY TO BATTERY CLIP (+ SIDE UP)

Remote Keyfob (DXT-42)

REMOVE TWO CASE SCREWS
HOLD CASE TOGETHER AND FLIP OVER

CAREFULLY REMOVE THE CIRCUIT BOARD
NOTE BATTERY LOCATIONS
PLACE FRESH BATTERIES ON SPRING IN HOLDER
BE SURE BATTERY SPRING IS IN PLACE

WARNING: HOLD BOARD BY EDGES ONLY
BOARD ALIGNMENT POSTS
After changing batteries, reactivate each sensor while still in TEST mode. You should hear a channel number from the system confirming the proper operation of the sensor. If you do not hear the channel number, ensure the batteries are installed correctly before calling for service.

**Testing the Back-up Battery**

Inside the AlarmVoice system is a back-up battery that provides up to ten hours of power for alarm activation during a power failure. The battery should be tested immediately after testing the sensors.

1. Unplug the ALARMVOICE power plug from the electrical wall outlet.
2. Disarm the system using your keypad.
3. You will hear the voice prompt “Disarmed”.
4. Replug the unit into the electrical wall outlet.

**Replacing the Back-up Battery**

The ALARMVOICE system monitors back-up battery voltage constantly. If the battery gets low you will hear “low System Battery” each time you disarm the system. When you hear this prompt you can order a battery from the Service Department and replace it following the steps outlined below.

**Step 1**: Disarm your system. Turn off back up battery switch located on the back of the control unit. Unplug the power adaptor from the power outlet.

**Step 2**: In order to reach the bottom of the control unit, place it on its side. Remove the two screws from the battery cover on the bottom of the control unit (Use a Phillip’s screwdriver).
Step 3: Remove battery from the battery compartment and unplug the connector by pressing the clip on the connector and pull them apart.

Step 4: Replace with a 12V, 0.8Ah sealed lead-acid battery and reconnect the connector.

Step 5: Replace battery cover on bottom of the unit and put screws back in.

Step 6: Turn on the back-up battery switch. You will hear an announcement “Disarmed”.

Step 7: Connect the power adaptor back into the outlet.

Step 8: Run a complete test by following the test procedure.

Activating Chimes
The chime on burglary channels can be turned on and off.

1. Lift the receiver of your touchtone phone.
2. Press the star key twice, then the number 2 key twice. ✪ ✪ 2 2
3. Enter the 2 digits specifying the channel number (eg. 13 or 08) of the sensor you want to toggle the chime for.
4. You will hear a voice prompt indicating the channel you selected followed by the current chime status of that channel.
5. To reverse this process repeat steps one to four.

Changing Arming Codes
You can have six users changeable arming codes. To change your code:

1. Lift the receiver of your touchtone phone.
2. Press the star key twice, then the number 7 key, then the number 2 key.

   ✪ ✪ 7 2
   You will hear the voice prompt “Enter Old Arming Code”.
3. Follow the voice prompts. “Arming Code Changed” will acknowledge that your new arming code has been accepted.

Adding Arming Codes

1. Lift the receiver of your touchtone phone
2. Press the star key twice, then the number 2 key, then the number 7 key.

   ✪ ✪ 2 7
   You will hear the voice prompt “Enter Master Arming Code”.
3. If the unit beeps you have entered the incorrect “Master Arming Code” and you will need to repeat starting with Step 1 again.
4. Otherwise follow the voice prompts, “Arming Code (16-) Accepted” will acknowledge that your new arming code has been accepted.
NOTE: It is very important that you keep track of your arming codes based on the accepted number that the unit announces in the event you need to delete one later.

Deleting Arming Codes
1. Lift the receiver of your touchtone phone.
2. Press the star key twice, then the number 3 key, then the number 7 key.  
   ![Star Key with Numbers](image)
   You will hear the voice prompt “Enter Master Arming Code”.
3. If the unit beeps you have entered the incorrect “Master Arming Code” and you will need to repeat starting with Step 1 again.
4. If you do not hear anything “Entering the Arming Code Number (1-6)” that you would like to delete.
5. The voice prompt “Arming Code (1-6) deleted” will acknowledge that your arming code has been deleted.

NOTE: When an arming code is deleted, the arming codes located after it in the memory shifts up to fill its place.

In the Event of Trouble

Should the unit ever need to be disconnected, you must unplug the power supply from the wall, disconnect the telephone line from the phone jack and turn off the back up battery switch. This can be done by locating the switch at the back of the control unit and using a ballpoint pen or screwdriver to move the switch to the left so that it is in the OFF position.
## Troubleshooting

<table>
<thead>
<tr>
<th>Description</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>When I disarm the voice prompts “low sensor battery channel_”</td>
<td><strong>The batteries in one or more of your sensors are weak.</strong> Voice prompts will continue until the batteries are changed.</td>
</tr>
<tr>
<td>When I disarm the voice prompts “low system battery”</td>
<td><strong>The battery in your main control unit is weak.</strong> Contact your local AlarmForce representative.</td>
</tr>
<tr>
<td>I can’t shut off the siren</td>
<td><strong>Your system has been set off.</strong> Wait to make voice contact with the Central Station operator. Only after that can you disarm your system.</td>
</tr>
<tr>
<td>My system goes into alarm every few minutes when I walk in front of a sensor</td>
<td><strong>Your system is armed in AWAY mode.</strong> Follow the disarming instructions. You should hear the voice prompt confirming that your system is now disarmed.</td>
</tr>
<tr>
<td>My System announces “Power Failure” when arming</td>
<td><strong>The unit is operating on back-up battery only.</strong> Disarm and check that the power is properly connected. Ensure the unit is not in a switched receptacle.</td>
</tr>
<tr>
<td>My system announces “Phone Line Cut” when arming</td>
<td><strong>Your unit is not detecting a phone line.</strong> Disarm and verify that your control unit is connected to the phone jack.</td>
</tr>
</tbody>
</table>

**WARNING:** Never relocate or unplug the ALARMVOICE control unit without calling your local representative first.